Your logo here

Your ongoing support in keeping everyone safe means your business name can reopen, stay open and continue to serve you and our community to the best of our ability. Our practitioners take your health and their own very seriously.

Effective 20 July 2020, your business name will have the following processes in place:

1. **Appointment booking, Introduction Email & 24 hr SMS Reminder** - pre-screening of clients will take place as to recent travel, symptoms of infection (fever, cough, scratchy throat, loss of smell/taste, cold or flu-like symptoms), contact with anyone who has these symptoms or if they live or work in a cluster zone. If they are a YES for any of these, your business name will be unable to see them for 14 days to ensure the protection of practitioners and other clients.
2. **On Arrival** 1.5m social distancing will be observed (sadly no handshakes or hugs), hand sanitizer will be available and expected to be used. Given there is no waiting room in the clinic, it is recommended that clients arrive on time for their appointment and wait, until greeted. Door handles and common areas will be cleansed and wiped down frequently to maintain infection control standards.
3. **Treatment** - The treatment room will be kept clean and fresh sheets, towels, and face covers used for every client. The practitioner will adhere to strict sanitization practices and if the client would like to wear a mask, this can be arranged, Treatments will be conducted through a towel/covering to minimise skin to skin contact. The practitioner will be wearing a mask when the client is facing upright during the treatment. For further safety measures, hand sanitizing will be recommended prior to leaving the appointment.
4. **Practitioner self-care** - At the first sign of any symptoms in the practitioner, other practitioners at the clinic or a family member, client appointments will be cancelled as will the clinic until diagnosis has been sought.

Thank you for your ongoing support of your business name and we are looking forward to working with you and your family throughout this difficult time and beyond.